



Combined Team Services

2 day course For Emerging Leaders and 2ICs

Fundamentals of Effective Team Leadership

2021 Dates: 3-4th March & the 15-16th June

Option One: Attend two days classroom training and receive a Certificate of Attendance

Option Two: Attend two days classroom training and complete assessment in the workplace

The most difficult part of the team leader job (for most new leaders) is the effective management of people. Engaging, influencing motivating, and getting good outcomes in safety, productivity, and quality. Leading and supervising an effective high performing team based on building and maintaining effective working relationships with all team members.

Course Overview

The 2 day workshop deals with a case study that gives participants an opportunity to implement strategies to identify minimum work standards, correct under performance and achieve the teams work goals while maintaining effective working relationships. Participants will learn strategies for dealing with conflict, having difficult conversations, and setting goals and targets to improve team member performance.

Units of Competence

- ◆ BBLDR413 Lead effective workplace relationships
- ◆ BSBXTW401 Lead and facilitate a team

Resources

It is recommended that students bring a laptop, tablet, iPad or other device to access their e-book.

Cost

- ◆ \$800 GST Free - with assessment
- ◆ \$600 GST Free without assessment - PD Only

Course Outcome

For those wishing to be assessed in the nationally recognised units the assessment task requires completing and recording activities back in the workplace over a two month period. The assessment work is structured so that participants apply the strategies they have learned during class to ensure the effectiveness and productivity of their "real world" team.

CTS assessors support participants throughout the process with one to one coaching via email, skype and phone or face to face by appointment at our head office or in the workplace.

Telephone: 08 9724 6580
Email: training@ctsconsult.com.au
Web: Ctsconsult.com.au
PO Box 6064 South Bunbury WA 6230



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CUSTOM **TRAINING** SOLUTIONS