

Combined Team Services

3 Day Supervisor Training

Core Leadership Essentials for Supervisors

16-18th March & 22-24th June

Available as professional learning with a certificate of attendance or enrollment in five nationally recognised units with additional workplace assessment tasks required.

Course Overview

This three-day course takes participants through the theory and knowledge related to the five core units of the Certificate IV in Leadership and management.

Units of Competence

- ◆ BSBLDR411 Demonstrate leadership in the workplace
- ◆ BBLDR413 Lead effective workplace relationships
- ◆ BSBOPS402 Coordinate business operational plans
- ◆ BSBXCM401 Apply communication strategies in the workplace
- ◆ BSBXTW401 Lead and facilitate a team

Training Dates

- ◆ Tuesday 16th to Wednesday 18th March 2021
- ◆ Tuesday 22nd to Thursday 24th June 2021

Training Cost – includes access to e-book Kris Cole Leadership & Management 7E

- ◆ \$1500 GST Free with assessment
- ◆ \$900 GST Free without assessment (PD Only)

It is recommended that students bring a laptop, tablet, iPad or other device to access their e-book.

Course Outcome

The training focuses on empowering supervisors to achieve the team's work goals according to all workplace policies and procedures and legislative requirements. It assists supervisors to identify and deal with underperformance before it becomes an issue that undermines team morale and adversely impacts on safety, quality and productivity.

Strategies for developing the talent within a team to build the capacity of the organisation are also covered in the course. Participants attend three days of interactive face to face classroom training and will work with a case study that requires them to take action to improve team performance.

For those wishing to be assessed in the nationally recognised units the assessment tasks require completing and recording activities back in the workplace over a three month period. The assessment work is structured so that participants apply the strategies they have learned during class to ensure the effectiveness and productivity of their "real world" team.

CTS assessors support participants throughout the process with workplace visits and one to one coaching via email, skype, phone or face to face by appointment at our head office.

Telephone: 08 9724 6580
Email: training@ctsconsult.com.au
Web: Ctsconsult.com.au

PO Box 6064 South Bunbury WA 6230

